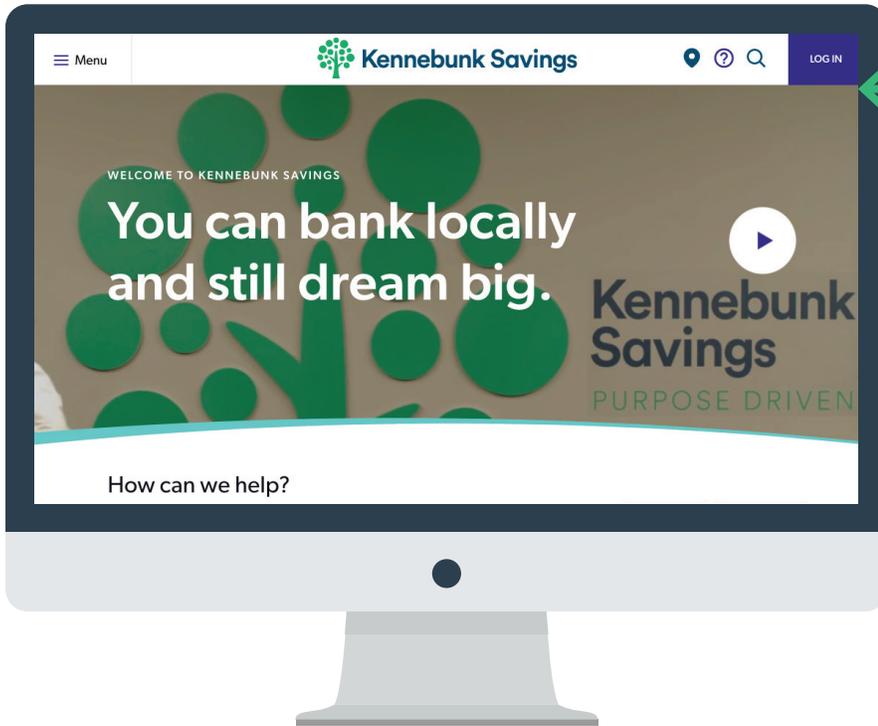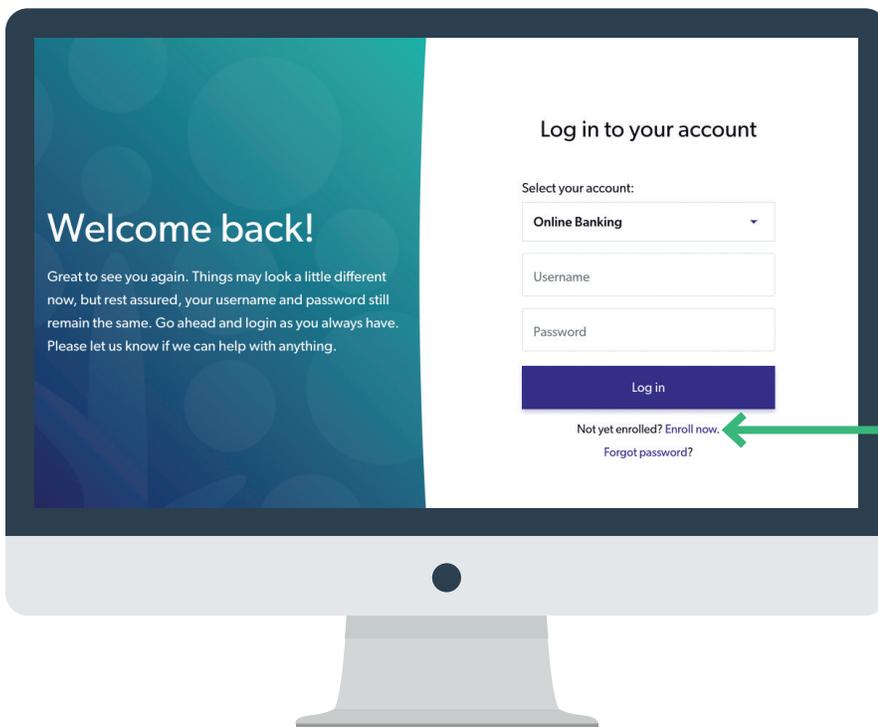# HOW TO ENROLL IN
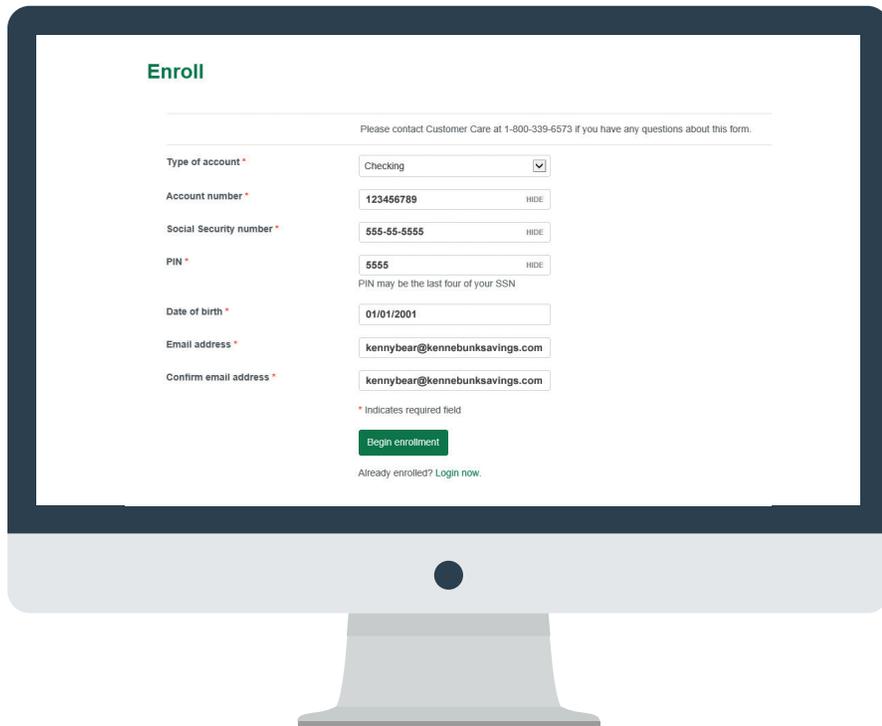# ONLINE BANKING

Kennebunk Savings

LOG IN

1) To enroll in online banking, you can go to our website and click **LOG IN** in the top right hand of the screen.

2) At the log in screen, click **Enroll now**.

Enroll now.

Enroll

Please contact Customer Care at 1-800-339-6573 if you have any questions about this form.

Type of account *	Checking
Account number *	123456789 HIDE
Social Security number *	555-55-5555 HIDE
PIN *	5555 HIDE
	PIN may be the last four of your SSN
Date of birth *	01/01/2001
Email address *	kennybear@kennebunksavings.com
Confirm email address *	kennybear@kennebunksavings.com

* Indicates required field
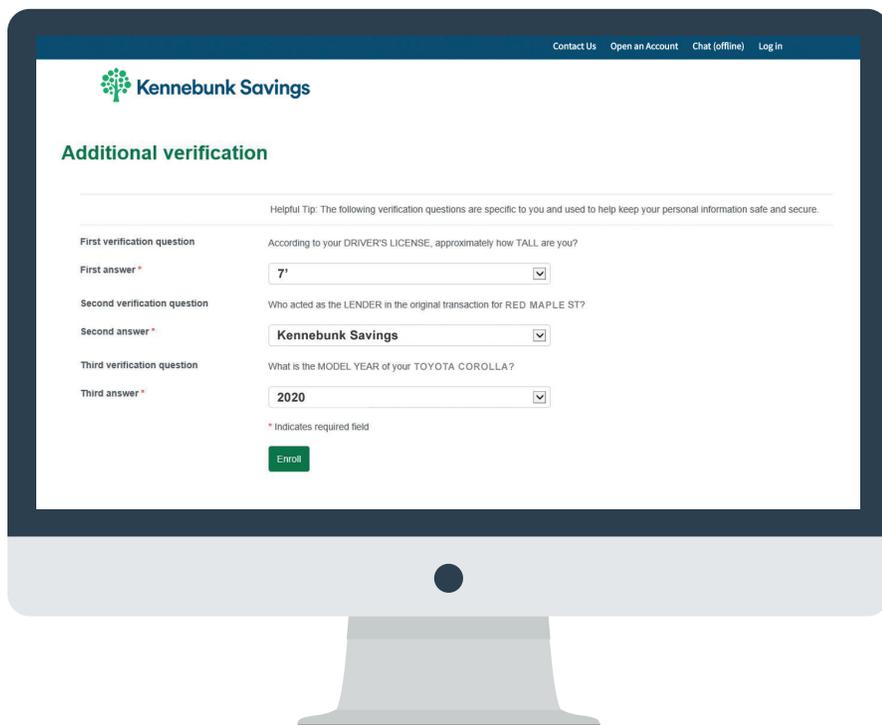
Begin enrollment

Already enrolled? Login now.

3) Fill in the forms with your bank account information. This can be found on your signature card or by calling Customer Care at 1-800-339-6573. When finished, click **Begin Enrollment.**

If you are a new customer, your PIN is the last 4 numbers of your social security number. You can change this PIN with Customer Care.

**Note: Online self-enrollment is only for checking and savings. For loans, please call Customer Care.*

Contact Us   Open an Account   Chat (offline)   Log in

Kennebunk Savings

Additional verification

Helpful Tip: The following verification questions are specific to you and used to help keep your personal information safe and secure.

First verification question	According to your DRIVER'S LICENSE, approximately how TALL are you?
First answer *	7'
Second verification question	Who acted as the LENDER in the original transaction for RED MAPLE ST?
Second answer *	**Kennebunk Savings**
Third verification question	What is the MODEL YEAR of your TOYOTA COROLLA?
Third answer *	2020

* Indicates required field

Enroll

4) Answer the verification questions generated from your social security number and click, **Enroll**.
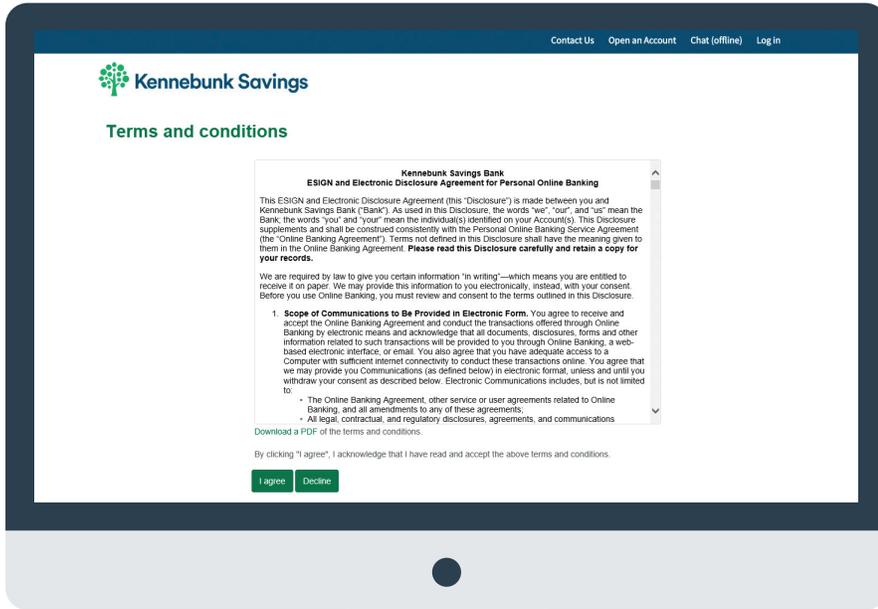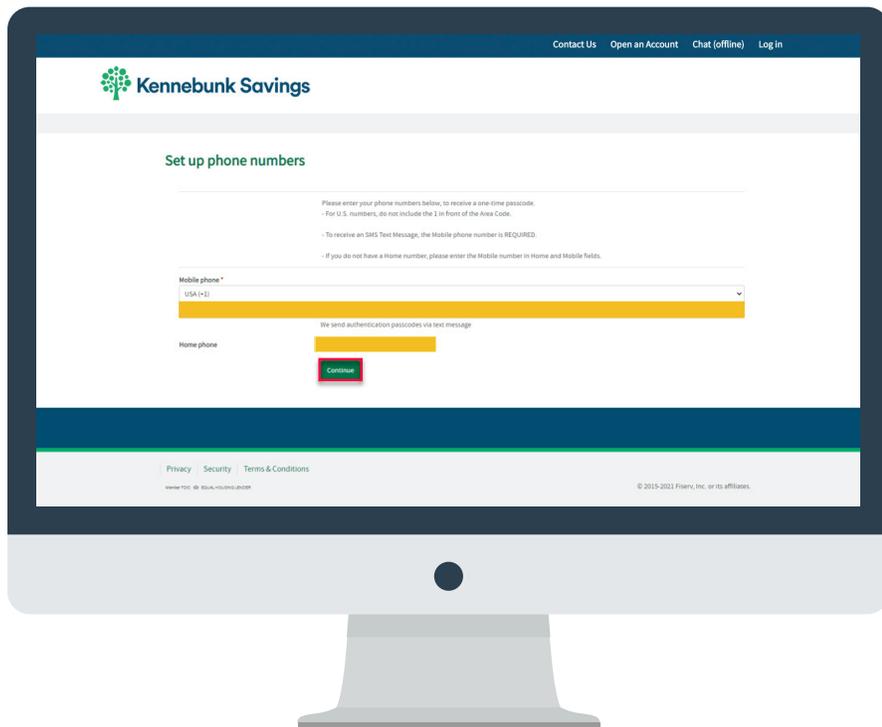
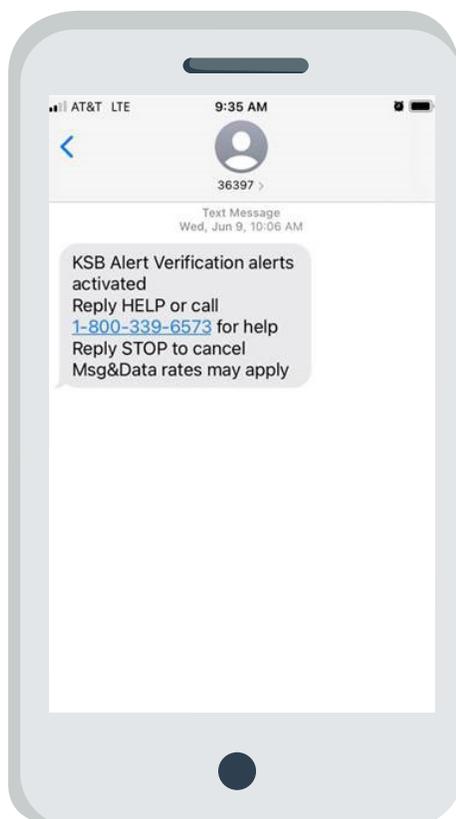**5)** Click **I agree** to accept the Terms and conditions.
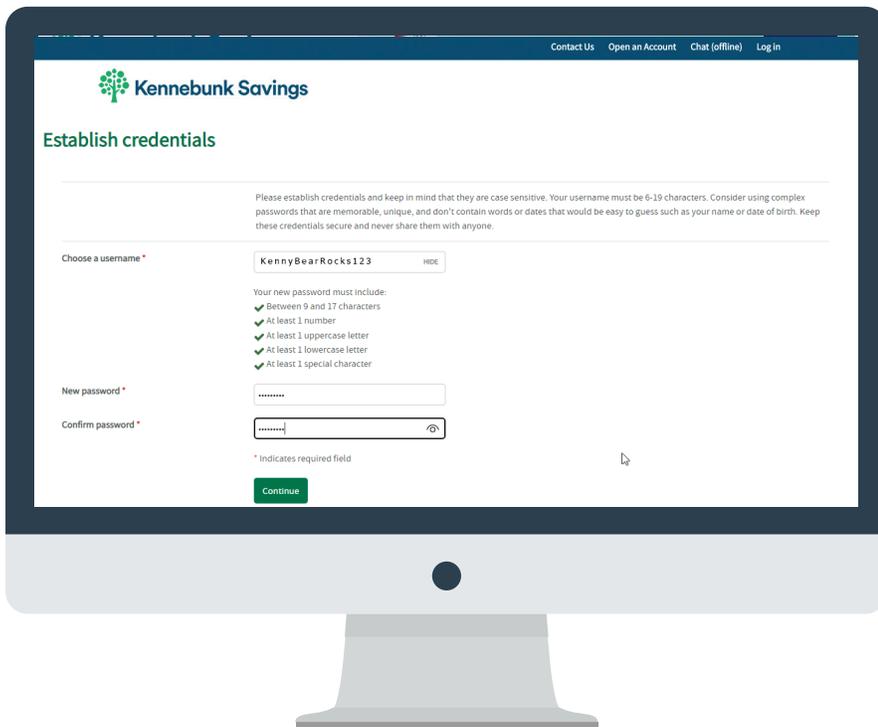
6) Create a user name and password following the instructions on the screen, then click **Continue**.

*Note: There must be five green checkmarks before you can hit,* **Continue**.

Member FDIC   Equal Housing Lender

7) Enter your Mobile phone number and update any Home phone or Work phone numbers listed. Then click **Continue**.

8) You will receive a text message confirming that you enrolled your Mobile phone to receive a one-time passcode during <u>future</u> logins.
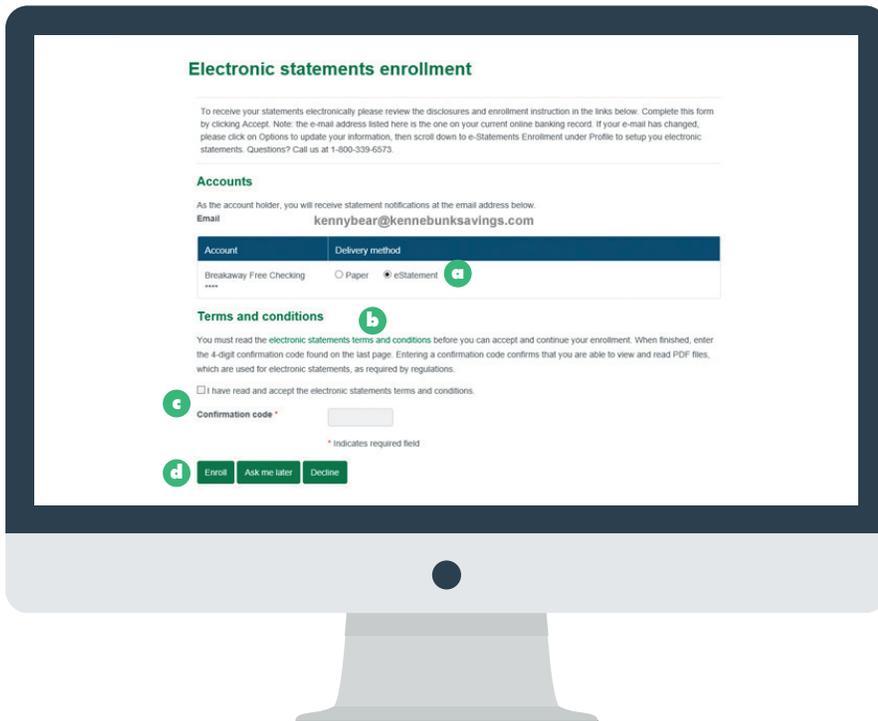
Continue to Step 9 to finish your setup.

Member FDIC   Equal Housing Lender
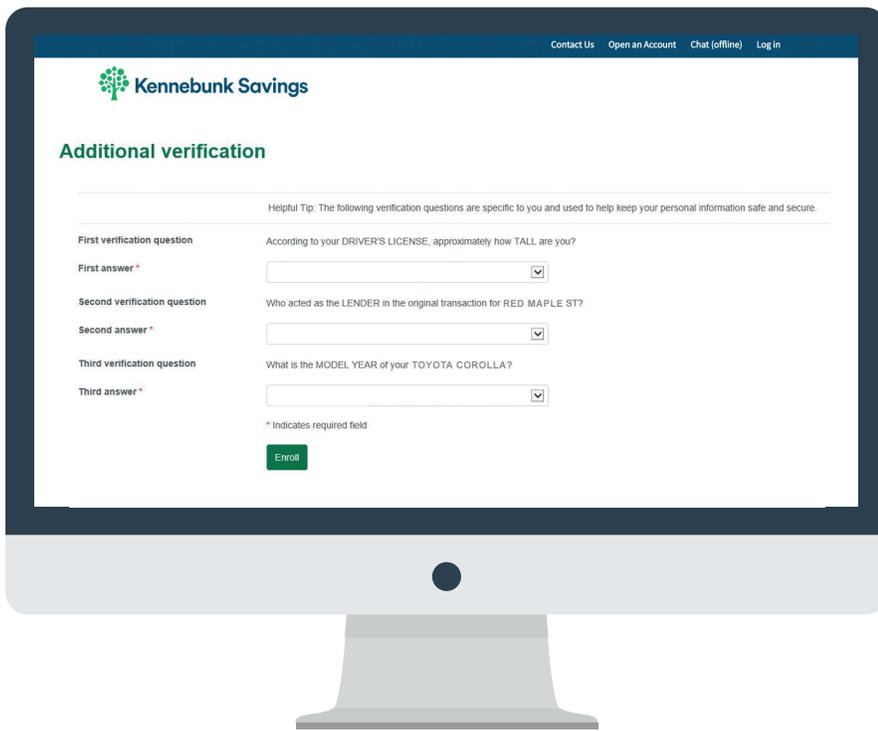
9) Set up your challenge questions by selecting which question you would like to answer from the drop down menu. Answer accordingly.

*Note: If logging in with a personal device, click **Don't challenge me again on this device** to skip these questions the next time you log in.*
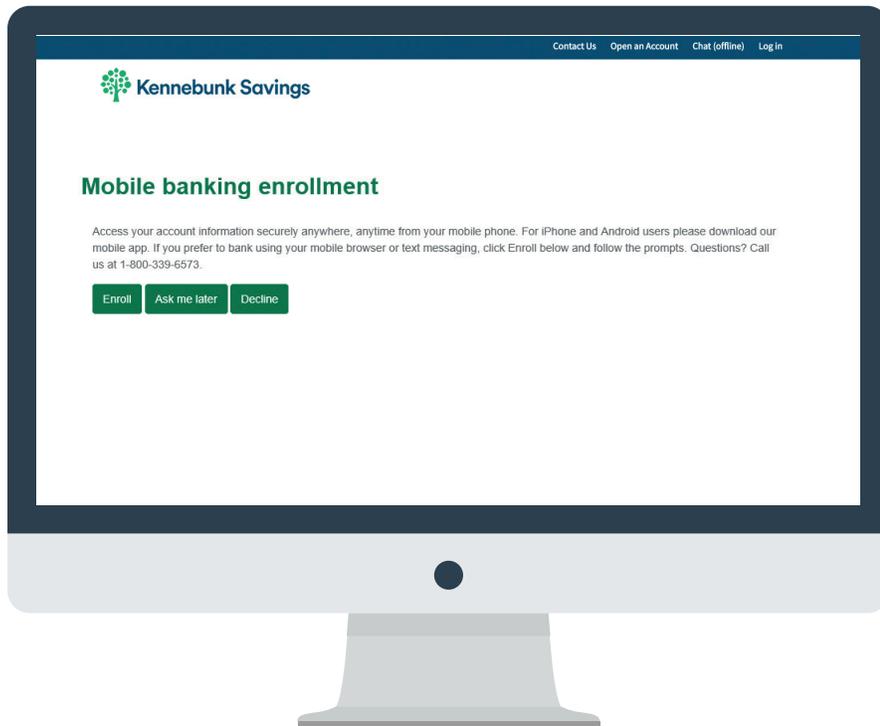

10a) If you'd like to receive electronic statements, change delivery method to **eStatement**.

10b) Click and review the **electronic statements terms and conditions**. At the end, there will be a confirmation code.

10c) Click **the box** to confirm you have reviewed the terms and conditions and enter the confirmation code.

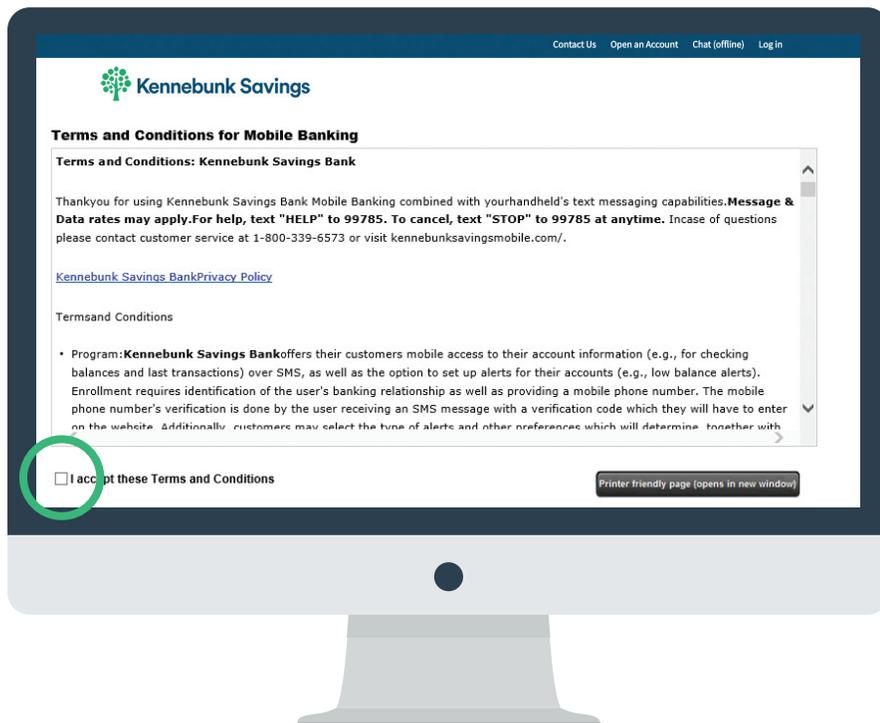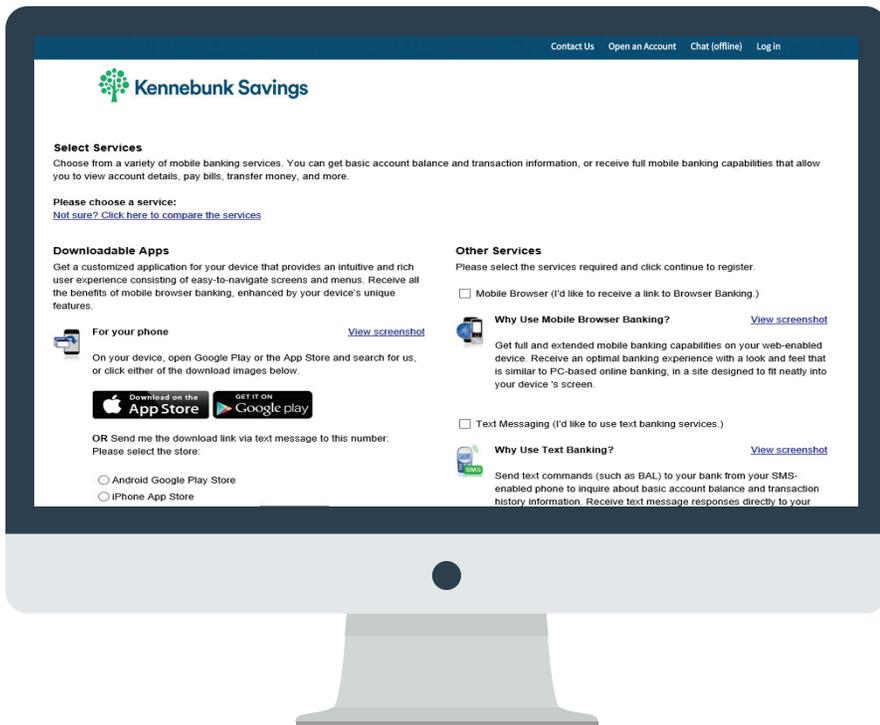**10d)** Click **Enroll**.

11) Choose whether or not to enroll in mobile banking.

If you click **Ask me Later** or **Decline**, skip to step 16.

12) Review the Terms and Conditions and click the box when you accept.

13a) Select what services you'd like to enroll in.
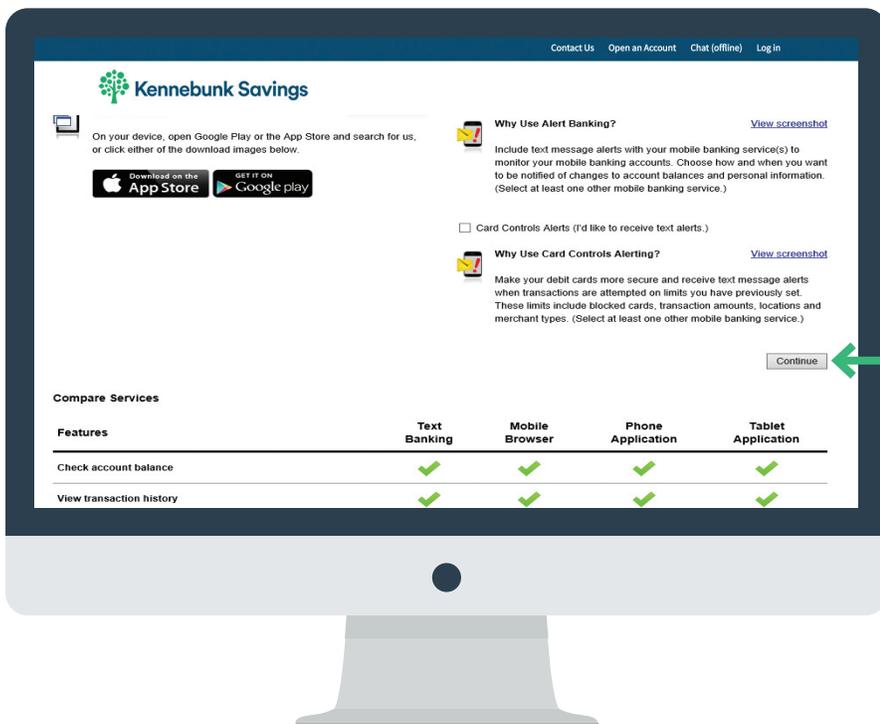
13b) After you've made your selections, scroll down and select **Continue**.

Member FDIC   Equal Housing Lender
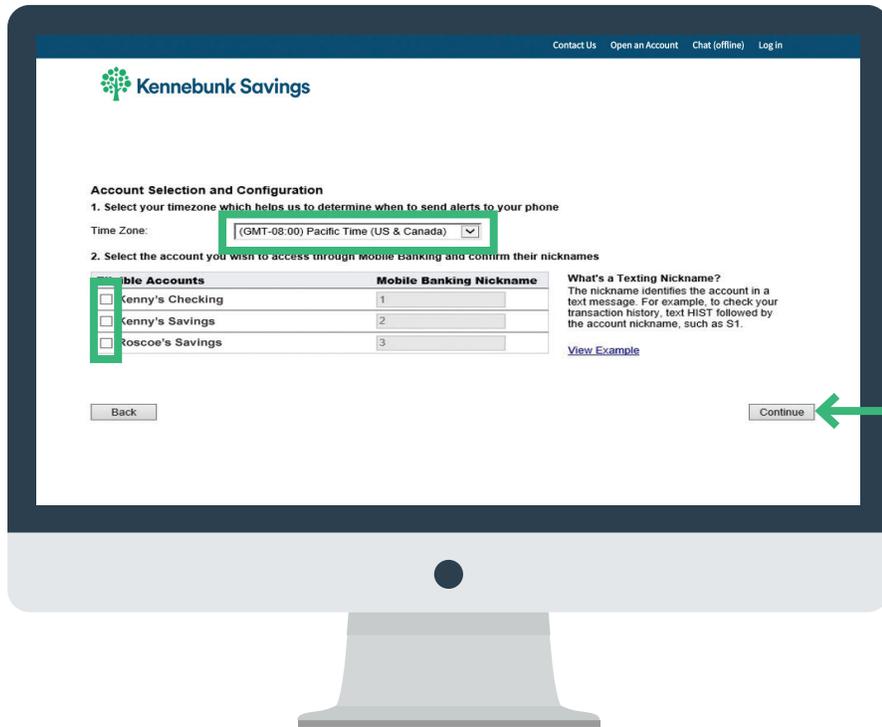
14) Choose your time zone from the drop down menu and select which accounts you'd like to see on mobile. Click **Continue**.
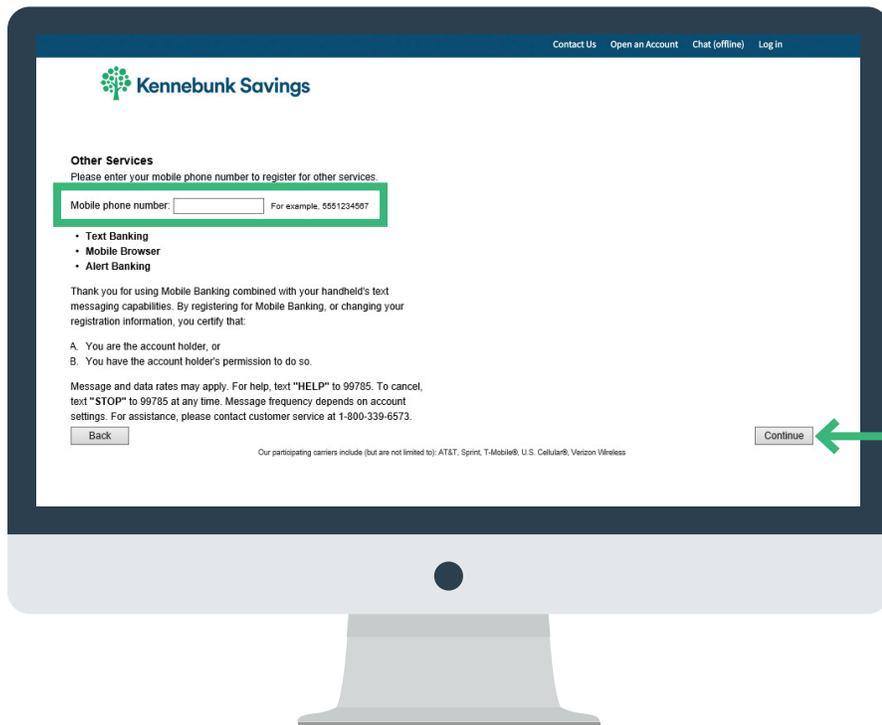
15) Enter your mobile phone number and click **Continue**.

Member FDIC Equal Housing Lender

Enter Activation Code
Enter the activation code we sent to your phone.

Activation Code [   ] [Activate]

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:
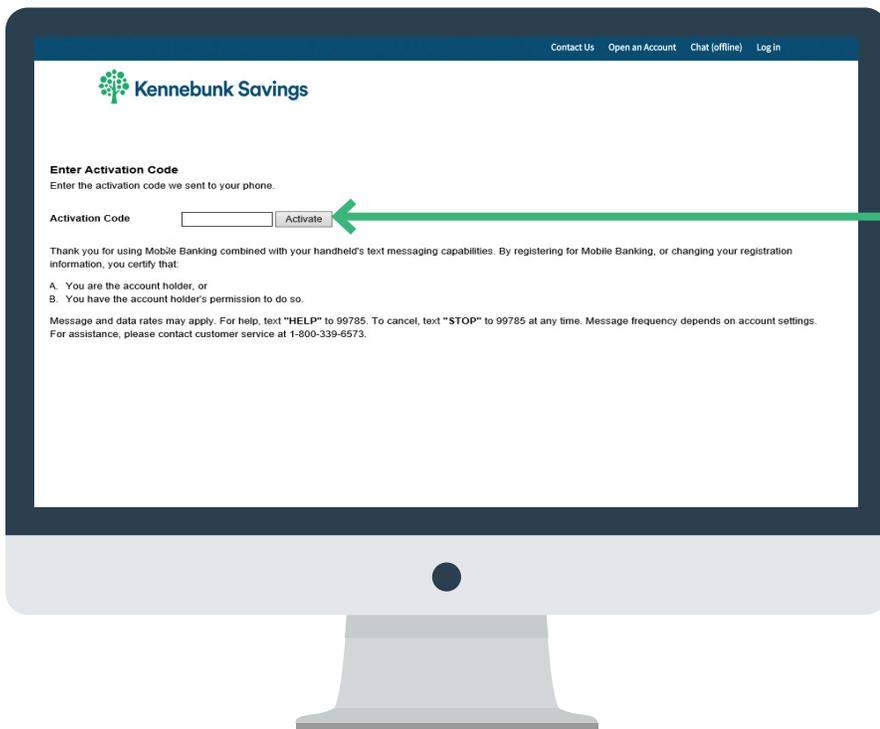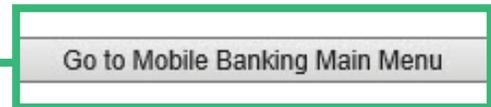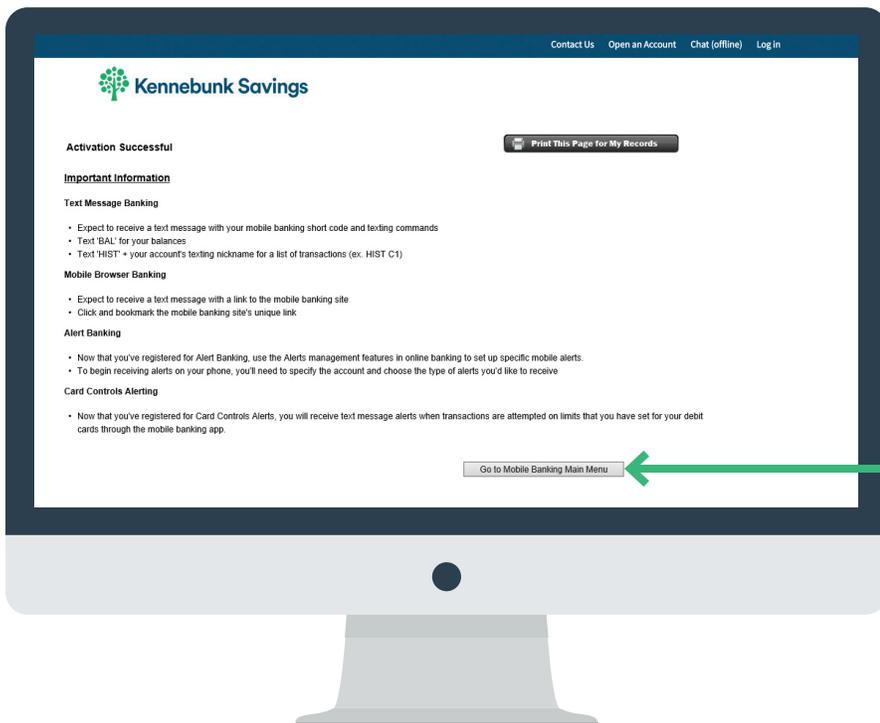
A.   You are the account holder, or
B.   You have the account holder's permission to do so.

Message and data rates may apply. For help, text **"HELP"** to 99785. To cancel, text **"STOP"** to 99785 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 1-800-339-6573.

[   ] [Activate]

16) Enter the Activation Code sent to your phone. Click **Activate**.

Activation Successful   [Print This Page for My Records]

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Mobile Browser Banking

- Expect to receive a text message with a link to the mobile banking site
- Click and bookmark the mobile banking site's unique link

Alert Banking

- Now that you've registered for Alert Banking, use the Alerts management features in online banking to set up specific mobile alerts.
- To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive

Card Controls Alerting

- Now that you've registered for Card Controls Alerts, you will receive text message alerts when transactions are attempted on limits that you have set for your debit cards through the mobile banking app.

[Go to Mobile Banking Main Menu]

17) Print page for your records and click **Go to Mobile Banking Main Menu**.

[Go to Mobile Banking Main Menu]
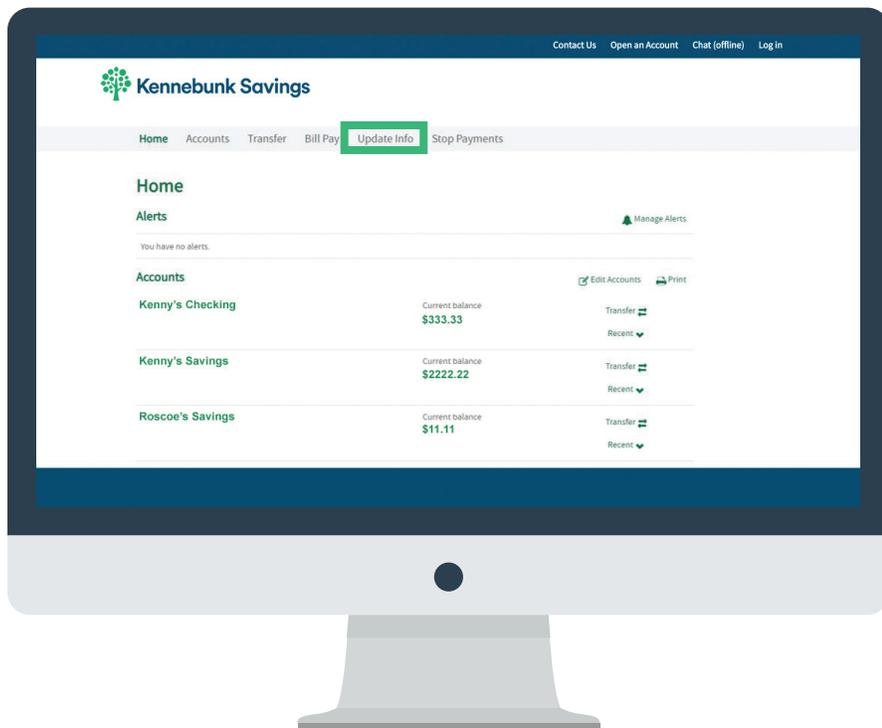
18) You are all set. To update your information, click **Update Info** in the tabs.

CONGRATULATIONS!
YOU'RE ENROLLED IN ONLINE BANKING FOR SAFE, CONVENIENT ACCESS ANYTIME.

Deposit checks, check balances, pay bills, send money to family and friends, and transfer cash right from your home! Have questions? Please contact our customer care team at **1-800-339-6573** and we would be happy to help!

Member FDIC   Equal Housing Lender